



## EAST AREA COMMITTEE



### AGENDA

**To: City Councillors:** Blencowe (Chair), Owers (Vice-Chair), Baigent, Benstead, Hart, Herbert, Johnson, Roberts, Robertson, Sinnott, C. Smart and Smith

**County Councillors:** Kavanagh, Walsh and Whitehead

*Dispatched: Wednesday, 24 June 2015*

**Date:** Thursday, 2 July 2015

**Time:** 7.00 pm

**Venue:** Meeting Room - Cherry Trees Day Centre

**Contact:** Sarah Steed

**Direct Dial:** 01223 457013

**1 Election of Chair and Vice Chair - EAC**

**2 Apologies For Absence**

**3 Declarations Of Interest**

Members of the committee are asked to declare any interests in the items on the agenda. In the case of any doubt, the advice of the Head of Legal should be sought **before the meeting**.

<b>Minutes And Matters Arising</b>
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**4 Minutes**

To confirm the minutes of the meeting held on 9 April 2015.

Minutes to follow.

**5 Matters & Actions Arising From The Minutes (Pages 5 - 6)**

Reference will be made to the Committee Action Sheet available under the 'Matters & Actions Arising From The Minutes' section of the previous meeting agenda.

General agenda information can be accessed using the following hyperlink:

<http://democracy.cambridge.gov.uk/ieListMeetings.aspx?Committeeld=147>

<b>Open Forum: Turn Up And Have Your Say About Non-Agenda Items</b>
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**6 Open Forum**

Refer to the 'Information for the Public' section for rules on speaking.

<b>Items For Decision / Discussion Including Public Input</b>
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**7 Policing & Safer Neighbourhoods - EAC 2 Jul 2015**  
*(Pages 7 - 18)*

**8 Environmental Data Reports - EAC** *(Pages 19 - 42)*

**9 Appointment of Outside Bodies**

- Cambridge Airport Consultative Committee
- East Barnwell Community Centre

# Meeting Information

**Open Forum** Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.

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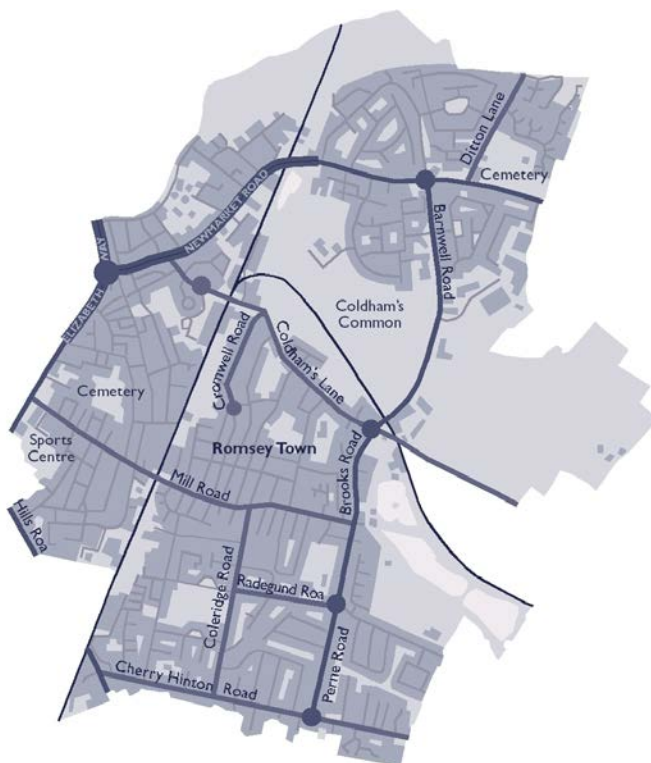
<b>Committee</b>	<b>East Area Committee</b>
<b>Date</b>	<b>9 April 2015</b>
<b>Updated on</b>	

<b>ACTION</b>	<b>LEAD OFFICER/ MEMBER</b>	<b>TIMESCALE</b>	<b>PROGRESS</b>
<b>Matters &amp; Actions Arising From The Minutes</b>  Open Forum 08/01/15: Committee Manager to contact Planning Department for an update on monitoring of Planning conditions related to student accommodation	Cllr Blencowe	02/07/15	Committee Manager contacted the Planning Department for an update. Response pending, so Cllr Blencowe to follow up.
<b>Open Forum</b>  Councillor Walsh to liaise with Ms Cranmer regarding Tenison Road bollards outside numbers 37/39 and the junction with Mil Road.	Councillor Walsh	02/07/15	
<b>Open Forum</b>  Cllr Blencowe to liaise with City Development Manager regarding notification of Devonshire Road residents of the new cycle link route to the station, then pass details onto Mr Leigh.	Cllr Blencowe	02/07/15	
<b>Open Forum</b>  Cllr Bourke to clarify if 'making the maximum financial return' from assets was a hard and fast rule for the County Council ie one that may limit options for use that may be considered.	Cllr Bourke	02/07/15	<b>(This item related to the Shire Hall redevelopment as student housing).</b>

<b>Environmental Data Reports – EAC</b>  Cllr Roberts to liaise with Cllr Sinnott regarding scheduling another community clear out opportunity.	Cllr Roberts and Cllr Sinnott	02/07/15	
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## Neighbourhood profile update Cambridge City East Neighbourhood

June 2015



**Matt Johnson, Safer  
Neighbourhoods  
Inspector**

**Lynda Kilkelly, Safer  
Communities Manager,  
Cambridge City Council**

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## **1 INTRODUCTION**

### **Aim**

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify ongoing and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

### **Methodology**

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for December 2014 to May 2015, compared to a previous reporting period (June to November 2014) and the same reporting period in 2013/14 and;
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.



## 2 CURRENT PRIORITIES

At the East Area Committee meeting of 08 January 2015, the committee recommended adopting the following priorities:

- ❑ Tackle the supply of drugs in the East area
- ❑ Policing issues associated with Mill Road
- ❑ Address speeding and anti-social cycling in the East area

The Neighbourhood Action Group, at its meeting of 26 January 2015, assigned the actions to be taken and the lead officers for each of the priorities. The table below summarises the action taken and the current situation.

<b>Tackle the supply of drugs in the East area</b>	
<b>Objective</b>	Concerted action against drug suppliers
<b>Action Taken</b>	<p><u>Drugs</u></p> <p>The East team has continued to work with the City Council and housing partners to evict persons who have been found to be supplying drugs from properties or allowing their properties to be used for the supply of drugs.</p> <p>Officers have once again executed a number of warrants targeting all classes of drugs at premises in the East and South areas. Addresses have been targeted in the South with the South team as they impact in the East too. Similarly, the East team have been supported by the South team on a number of warrants. The team has also targeted a number of street based dealers.</p> <p>Also during this reporting period a new operation was formulated to safeguard the most vulnerable connected with drug supply which has been called operation 'Hexham'.</p> <p>Operation Hexham was instigated in January 2015 to review how the issue of London Gangs operating drug supply lines in Cambridge city is tackled. The mantle for dealing with this problem traditionally sits within the Problem Solving Teams (East, South, West &amp; North teams). When dealers are caught investigations are completed but these have been purely</p>

reactionary, Operation Hexham has instigated a more proactive way of policing these issues.

Illegality of the drug supply aside, London Gangs generally cause three main problems:

### **1) Use of extreme violence**

Extreme violence has been used to enforce debts, force people to deal, settle disputes and wage turf wars. Often gang violence goes unreported and we hear about it anecdotally via intelligence. When crimes are reported victims are often unwilling to cooperate and investigations are difficult.

Violence used is often with knives and intelligence reports have linked gang members to kidnappings and beatings. There have also been several incidents of gang members targeting the wrong address.

### **2) Exploitation of vulnerable people to assist their drug supply business model.**

The exploitation of vulnerable people is generally focused on drug users and those with mental health conditions. This takes the form of occupation of their home addresses. Generally the dealers will first occupy with consent, offering mutual benefit to the drug user in the form of free drugs in return for the use of their property as a base for drug supply. Things turn threatening and violent when dealers are asked to leave or admittance to the property is refused. Dealers will often acquire keys and arm themselves with the user's kitchen knife upon entering the premises creating a veiled threat.

Often this partnership is extended and the dealer will distance himself from risk by having the vulnerable person sell his drugs for them. Often these deals go wrong, the vulnerable person loses the drugs and subsequent enforcement from the dealer takes place. This often leads to the vulnerable person being indebted to the dealer.

	<p><b>3) Exploitation of children to assist their drug supply model.</b></p> <p>Exploitation of children (those under the age of 18) often follows a similar form to the above. Dealers will proactively recruit children aged between 14 - 17 to sell or store the drugs on their behalf in order to minimise the dealer's risk. Dealers have been linked via intelligence to approaching children in the street at random for this purpose.</p> <p>Children are recruited in the London area and sent to Cambridge to deal drugs. Traditionally when these children have been encountered they have been dealt with purely as suspects in crime. The challenge of this strategy will be to catch and safeguard these individuals in a joint approach with partners in their local area.</p>
<b>Current Situation</b>	We are still seeing drug dealers from London coming to Cambridge and installing themselves in vulnerable people's houses. This remains one of the highest risks of harm to the most vulnerable residents in the east of the city. It is strongly recommended that this continues as a priority for the area.
<b>Lead Officer</b>	Sergeant Colin Norden, Cambridgeshire Constabulary

<b>ASB in the Petersfield and Mill Road areas</b>	
<b>Objective</b>	Target street drinking and alcohol-related ASB in the Petersfield and Mill Road areas.
<b>Action Taken</b>	<p>A review of ASB continues to form part of the police daily management meeting process, which informs and directs policing in the City.</p> <p>Daily patrols are conducted on Mill Road and the surrounding areas by PCSOs and police officers targeting a range of offences. In addition, the team continues to meet with local traders and residents' groups.</p>

	<p>Officers have made use of the section 35 Anti-Social Behaviour, Crime, &amp; Policing Act 2014. Furthermore, officers have also taken the first step in enforcement action against premises in Mill Road that had been a centre for ASB and crime and it is highly possible that the police will seek a closure notice should any further incidents of crime or ASB occur.</p> <p>As of the 1<sup>st</sup> June, a Public Spaces Protection Order has been enforced on Petersfield Green, Mill Road Cemetery and the front garden of Ditchburn Place. This will be in place until 31<sup>st</sup> May, 2016 when it will be reviewed.</p> <p>This order has two conditions:-</p> <ul style="list-style-type: none"> <li>• Not to consume alcohol or anything which the constable or PCSO reasonably believes to be alcohol.</li> <li>• To surrender anything in your possession which is or the Constable or PCSO reasonably believes to be alcohol or a container for alcohol.</li> </ul> <p>Any person who breaches either of these conditions commits an offence, which can be enforced by the council or the police.</p>
<b>Current Situation</b>	Although early, indications around the Public Spaces Protection Order are very encouraging as this has only recently been put in place. It is therefore suggested we continue this priority for the next three months during the summer peak months, reporting back at the next meeting.
<b>Lead Officer</b>	Sergeant Colin Norden, Cambridgeshire Constabulary

<b>Speeding and anti-social cycling.</b>	
<b>Objective</b>	Address road safety matters such as vehicle speeding and anti-social cycling.
<b>Action Taken</b>	Since adopting this as a priority a number of speed checks have been conducted by members of the East policing team as well as by members of the special constabulary which have shown some vehicles breaking the speed limit. A number of warnings and tickets have been given out to drivers.

	<p>There was some concern raised by members of the public that taxis were often speeding in Tenison Road. A number of taxis have been stopped for speeding and their details have been or are due to be sent to the licence enforcement officer at the council.</p> <p>Further to this a warning letter is due to go out to all taxi drivers in Cambridge City and South Cambridgeshire regarding speeding along Tenison Road. This letter is co-signed by the police and both Councils' licencing officers.</p> <p>We have also arranged for a presentation on speed watch for local residents to enable them to monitor the speed of vehicles. We expect a speed watch scheme to be up and running shortly in the area.</p> <p>Officers and PCSOs have also given out a number of tickets to cyclists for a number of offences. There are a number of locations from which we have received complaints in the East and local officers have targeted these at peak times. This forms part of daily routines for all uniform officers at Parkside and other officers traveling to the city.</p>
<b>Current Situation</b>	We will continue to conduct speed checks in the area for the next six months to see if the situation improves. These will be in addition to the above speed watch checks. We will also, as stated, continue to maintain enforcement of cycle offences.
<b>Lead Officer</b>	Sergeant Colin Norden, Cambridgeshire Constabulary

### 3 PRO-ACTIVE WORK & EMERGING ISSUES

- There has been an overall reduction in total recorded crime on the East area of 4.2%, or 64 fewer offences, by comparison to the previous reporting period. The greatest reductions have been seen both in Abbey and Romsey wards. Coleridge remains relatively stable, whilst Petersfield has seen an increase of 28 offences.

- ❑ Anti-social behaviour for the East area has seen a significant overall reduction of 25.7% or 197 fewer incidents by comparison to the preceding 6 month period. Of note is that this also represents a reduction of 16.6% or 114 fewer incidents against this same reporting period in 2013/14.
- ❑ There has been an overall reduction in dwelling burglary in the East area of 11.8% or 9 fewer offences by comparison to the preceding 6 month period. This is comparable to this same reporting period in 2013/14. Reductions were recorded for all wards except Petersfield which has an increase of 9 offences.
- ❑ There has been an overall reduction of 10.2% or 27 fewer violent crimes in the East area by comparison to the previous reporting period. Coleridge, Petersfield and Romsey wards have all seen a slight increase however, of note is that the Abbey ward has seen a reduction of 40% or 46 fewer offences.
- ❑ Non-dwelling burglary for the East area has seen an overall reduction of 29% or 18 fewer offences. The most significant reduction was in the Abbey ward where there were 20 fewer offences by comparison to the previous reporting period.
- ❑ Theft of vehicle in the East area remains low at 17 offences over a six month period.
- ❑ There has been an increase in theft from motor vehicle of 53% or 25 more offences. With reductions on both Romsey and Petersfield wards and Coleridge remaining stable the Abbey ward saw an increase of 22 offences.
- ❑ Cycle crime for the East area overall has seen an overall reduction of 17.4% or 65 fewer offences by comparison to the previous reporting period. This reduction is reflected across all three wards.
- ❑ Cambridge City police has drawn up a service level agreement with Neighbourhood Watch. Cambridge City Police is seeking to build on the already good relationship with members to increase scheme numbers even more. Anyone interested in finding out more should visit [www.cambsnhw.org.uk](http://www.cambsnhw.org.uk).

- ❑ Cambridge City police has launched its own Twitter account: @CambridgeCops.
- ❑ The Safer Communities Team is lead on a project with the objective of addressing alcohol related violent crime in the East area. As part of the multi-agency approach, the team are working in collaboration with colleagues in the police, County Council and a number of other agencies, for instance, colleagues from the “We are Ditton Fields Project”. An action plan is being developed to look at the area in a holistic way.
- ❑ As mentioned in Section 2, in another multi-agency coordinated effort to reduce alcohol related crime, a Public Space Protection Order (PSPO) for Petersfield Green, Ditchburn Place and Mill Road Cemetery was approved by Cambridge City Council. The PSPO prohibits the consumption of alcohol in the designated areas and has been in effect since the 1<sup>st</sup> June, 2015. Public Space Protection Orders (PSPOs) enable the council to impose conditions on public spaces thereby giving the local police extra powers to deal with the related problem as part of the new Anti-Social Behaviour, Crime and Policing Act 2014. This was achieved through engagement, liaison and consultation with the various community stakeholders.
- ❑ In the same reporting period, Safer Communities consulted with various businesses trading on Mill Road on issues related to drug dealing and crime. The consultation was to identify any witnesses and to see what information was available in the community regarding the alleged crimes.

## 4 ADDITIONAL INFORMATION

### CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

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AREA			Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
WARDS	<b>City East</b>	Dec 14 – May 15	67	44	238	11	17	72	308	146	167	382	1452	571
		Dec 13 – May 14	68	49	205	8	7	60	233	148	131	419	1328	685
		Jun 14 – Nov 14	76	62	265	10	23	47	373	139	148	373	1516	768
	<b>Abbey</b>	Dec 14 – May 15	15	15	71	2	6	34	48	54	46	91	382	142
		Dec 13 – May 14	30	16	79	2	1	29	32	61	42	118	410	210
		Jun 14 – Nov 14	22	35	117	2	9	12	56	40	44	94	431	251
	<b>Coleridge</b>	Dec 14 – May 15	21	9	56	2	2	10	50	13	37	100	300	91
		Dec 13 – May 14	8	13	22	0	2	9	58	9	25	90	236	144
		Jun 14 – Nov 14	26	9	44	4	5	9	79	13	26	76	291	154
	<b>Petersfield</b>	Dec 14 – May 15	20	10	69	4	4	18	163	68	50	137	543	241
		Dec 13 – May 14	10	12	66	4	2	7	100	65	27	121	414	225
		Jun 14 – Nov 14	11	12	63	4	2	12	169	71	35	136	515	223
	<b>Romsey</b>	Dec 14 – May 15	11	10	42	3	5	10	47	11	34	54	227	97
		Dec 13 – May 14	20	8	38	2	2	15	43	13	37	90	268	106
		Jun 14 – Nov 14	17	6	41	0	7	14	69	15	43	67	279	140



## **ENVIRONMENTAL SERVICES DATA**

As agreed with the chairs and vice-chairs of the Area Committees, this data will not be covered in this report as it is already covered in the Environmental Data Reports.

### **5 RECOMMENDATIONS**

- ❑ Continue with the work against the supply of Class A drugs and the presence of persons linked to organised crime groups from the London area.
- ❑ Continue to target street drinking and alcohol-related ASB in the Petersfield and Mill Road areas.
- ❑ Continue to address road safety matters such as vehicle speeding and anti-social cycling.

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# Environmental Data Report

**Cambridge East Area**  
**April to June 2015**



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# 1. Introduction

This quarterly report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the East Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

## 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm.

Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

### Recommendations

The following are suggestions for members on what action could be considered for priority within the East Area for the quarter of July to September 2015.

#### Continuing priorities<sup>1</sup>

1. Enforcement patrols to tackle fly-tipping *The Broadway and at Ekin Road*
2. Early morning patrols for dog fouling at the following locations:
  - Romsey Recreation Ground
  - Petersfield Recreation Ground
  - Cannon Green
  - St Thomas's Square and Road
  - Ravensworth Gardens play areas
  - Coldhams Common
  - Thorpe Way area
3. Enforcement patrols to deal with the litter issues at Cambridge Leisure Park at Clifton Road including liaison and educational with nearby schools and colleges
4. Enforcement work to tackle bins on streets in the Romsey and Petersfield areas
5. Enforcement work to tackle the environmental crime issues on Rope Walk including fly tipping and abandoned vehicles.

#### New suggested priorities

6. Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Ditton Fields Recreation Ground, Brooks Road Play Area, Coleridge Recreation Ground and Flower Street play area.
7. Patrols to deal with illegal camping at Barnwell East and West nature reserves.
8. Cleansing around bench and surrounding area at Cavendish Road / Mill Road junction.

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<sup>1</sup> Amendments to continuing priorities are shown in italics

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

### **Community intelligence questions**

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?.

## **3. Routine activity**

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

## **4. 'Ward Blitz' activity**

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

In the East Area, the first ward blitz programme took place in Abbey during December 2014 and will have included a combination of the following actions:

- Deep cleansing of channels
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police

- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the Abbey ward blitz were included in the previous report; results of the Coleridge ward blitz are included in the appendices of this report. Future ward blitzes for the East Area are scheduled for Petersfield in August 2015 and Romsey in December 2015.

Ward blitz suggested locations:

Ward	Location
Petersfield	East Road estate
Petersfield	Rope Walk

## 5. Specific issues and actions

The following specific issues were identified for targeted action in the April to June 2015 quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement patrols to tackle fly-tipping on The Broadway
	Work has continued to make contact with the Broadway businesses to develop a working programme to keep the site clear as well as Cheffins, the managing agents for the site, this work will continue into the period of July to September.
Current Situation	Ongoing

Priority 2	Early morning patrols for dog fouling at the following locations: <ul style="list-style-type: none"> <li>• Romsey Recreation Ground</li> <li>• Petersfield Recreation Ground</li> <li>• Cannon Green</li> <li>• St Thomas's Square and Road</li> <li>• Ravensworth Gardens play areas</li> <li>• Coldhams Common</li> <li>• Thorpe Way area</li> </ul>
Action Taken	<p>Dog warden patrols have been conducted by both the Enforcement team and Dog Warden Service to address the issues of dog fouling totalling over 23 hours. Educational advice and dog bags have been provided to a number of early morning dog walkers seen at these locations.</p> <p>The following details the number of patrols done at each location:</p> <ul style="list-style-type: none"> <li>• Romsey Recreation Ground: 9 patrols</li> <li>• Petersfield Recreation Ground: 3 patrols</li> <li>• St Thomas's Square and Road 5 patrols</li> <li>• Ravensworth Gardens and Cannons Green: 2 patrols</li> <li>• Coldhams Common: 6 patrols</li> </ul>
Current Situation:	Ongoing

Priority 3	Deep cleanse of the Tins bridge to include removal of graffiti (pending ownership confirmation from the County Council)
Action Taken	This issue has been referred to Network Rail to address as the footbridge falls within their responsibility. To date no response has been received from Network Rail.
Current Situation:	Ongoing – removed as a priority



<b>Priority 4</b>	<b>Enforcement patrols to deal with the litter issues at Cambridge Leisure Park at Clifton Road including liaison and educational with nearby schools and colleges.</b>
Action Taken	The enforcement team have continued to undertake patrols of the area to deal with lunchtime litter. Further work is planned for the remainder of the summer term and period when use of the Leisure Park and surrounding areas are at a peak.
Current Situation:	Ongoing

<b>Priority 5</b>	<b>Dog warden patrols to deal with dogs off leads issues at Budleigh Close and Barnwell Road shops</b>
Action Taken	Patrols have been conducted to continue to address the issues of dog control at these sites. No suspects were identified during the period of January to June, and no reports have been received by the dog warden. It is therefore recommended that this is removed as a priority at the present time.
Current Situation:	Completed

<b>Priority 6</b>	<b>Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Romsey Recreation Ground, St Thomas's Square, Petersfield and Dudley Road.</b>
Action Taken	The whole of Romsey Recreation Ground green space has been deep cleansed. This involved a team of operatives and took approximately 4 hours to complete during May.
Current Situation:	Completed
Action Taken	The whole of St Thomas's Square green space has been deep cleansed. This involved a team of operatives and took approximately 4 hours to complete during May.
Current Situation:	Completed
Action Taken	The whole of Petersfield Recreation Ground green space has been deep cleansed. This involved a team of operatives and took approximately 4 hours to complete during May.
Current Situation:	Completed
Action Taken	The whole of Dudley Road green space has been deep cleansed. This involved a team of operatives and took approximately 4 hours to complete during May.
Current Situation:	Completed

<b>Priority 7</b>	<b>Enforcement work to tackle bins on streets in the Romsey and Petersfield areas</b>
Action Taken	Work was undertaken by the enforcement team during April to June to deal with bins left on the street. Officers undertook 13 hours of patrols and identified 82 properties either leaving their bins out too early or past collection date. Following informal intervention the majority of the properties removed their bins; the remaining bins continue to be investigated.
Current Situation:	Ongoing

<b>Priority 8</b>	<b>Enforcement work to tackle the environmental crime issues on Rope Walk including fly tipping and abandoned vehicles.</b>
Action Taken	Regular patrols have been undertaken in Rope Walk to address issues of environmental issues. To date over 20 abandoned trolleys have been dealt with, and two cases of fly tipping identified and removed. This work will continue into the period of July to September.
Current Situation:	Ongoing

**Other issues:**

<b>Issue</b>	<b>Issues with St Matthews estate of fly tipping and graffiti</b>
Action Taken	During May 2015, eight hours of visits were undertaken by the cleansing teams to deal with litter and graffiti; this involved a team of two operatives.
Current Situation:	Completed

<b>Issue</b>	<b>St Matthews Piece cleansing</b>
Action Taken	The St Matthews Recreation Ground play areas have been deep cleansed. This involved a team of two operatives and took approximately 4 hours to complete during May.
Current Situation:	Completed

Issue	Ekin Road fly tipping
Action Taken	Over 4 hours of patrols have been undertaken by enforcement officers to address the issues of fly tipping at Ekin Road. On four occasions there was fly tipping in the area, which was subsequently removed. To date no offenders have been identified as being responsible for the fly tipping. It is recommended to include this as a priority for the period July to September.
Current Situation:	Ongoing

Issue	Pocket ashtray distribution
Action Taken	Enforcement officers have continued to distribute pocket ashtrays to businesses in the Mill Road and the East area have spent a number of hours liaising with local business. This work will be continued during the period July to September.
Current Situation:	Ongoing

## 6. Environmental Data

### Private realm (East Area)

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Pest Control	44	44	N/A	N/A	N/A	N/A	
Noise Complaints (residential)	108	N/A	*	3	0	2 commenced	*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	6	N/A	*	0	0	0	*All complaints will generally have at least one such action.
Other public health complaints <sup>2</sup>	8	N/A	*	0	0	0	*All complaints will generally have at least one such action.
Private Sector housing standards	56	N/A	*	0	0	2 commenced	*All complaints will generally have at least one such action.

Data is from 18 March to 1 June 2015 (inclusive)

<sup>2</sup> Other public health complaints includes odour, smoke, bonfires, filthy and verminous

## Public Realm Data

### Public Realm Enforcement (East Area)

Activity	Investigations	Written Warnings	Statutory Notices Served	Fixed Penalty Notices Issued	Simple Cautions	Legal Proceedings	Comment
Abandoned vehicles	25	n/a	n/a	0	0	0	Includes 19 abandoned and 6 untaxed vehicles
Nuisance vehicles	8	6	n/a	0	0	0	The reports were for vehicles for sale on the public highway
Derelict cycles	31	n/a	n/a	n/a	n/a	n/a	
Domestic waste	35	5	0	1	0	0	
Trade waste	1	1	0	0	0	0	
Litter	7	0	0	3	0	0	
Dog control orders (including fouling)	4	0	n/a	0	0	0	
Illegal camping	9	n/a	8	n/a	0	0	
Illegal advertising	28	10	n/a	0	0	0	

Data is from 1 April to 19 June 2015 (inclusive)

### Stray dogs (East Area)

Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Stray dogs	7	1	0	3	3	Four other stray dog calls were received, but the dogs were collected by their owners before the dog warden attended

Data is from 1 April to 19 June 2015 (inclusive)

## Summary of public realm enforcement data

- Twenty five abandoned vehicles inspections were carried out in the April to June period, including four vehicles on Mercers Row and two on The Paddocks, Riverside and Hobart Road. Three vehicles were seized for not having valid road tax on the public highway, two of which have been subsequently been destroyed and one is still pending.
- Eight vehicles for sale were located in the East Area; there were three vehicles each found on Coldhams Lane and three on Barnwell Road. Written warnings were issued to the registered keeper of the vehicles, two vehicles did not have registered keepers and a written warning was not issued.
- Thirty one derelict cycles were removed from across all four wards. Two bikes were removed from George Pateman Court and eight from Mill Road. The number of cycles removed as abandoned in the East area usually varies between 20 to 30 a quarter.
- There were 35 domestic waste investigations conducted in the area between April and June, which resulted in 5 warning letters and there is eleven cases ongoing. One fixed penalty was issued to an individual who littered at Abbey Road recycling centre.
- Trade waste from four businesses was found illegally dumped in and around the area. One business has complied with the request from enforcement regarding their compliance for waste duty of care and no further action was taken, three cases are ongoing.
- Three fixed penalties were issued for leaving litter on land open to the air, which included one on Abbey Street and one on Norfolk Street. Road. Four cases involving litter being thrown from a motor vehicle are still ongoing.
- Five cases of dog fouling were reported to the dog warden, following patrols to date no formal enforcement action has been taken in three of the cases. Proactive patrols were carried out at Coldhams Common and St Matthews Recreation Ground.
- Nine illegal camps were found within the East area, four were within the Barnwell nature reserves and three at Stourbridge Common. Statutory notices were served on the sites and subsequently the Council impounded two tents that were not removed within the allotted time period.
- Twenty eight incidents of illegal advertising were identified, including thirteen estate agent boards and three banners. Of these seven estate agent boards were not removed within the allotted time and these were impounded by the Council, these were not collected and have been disposed of.

## Operations cleansing data by ward (East Area)

Activity	Total number of incidents	Ward				Comments
		Abbey	Coleridge	Petersfield	Romsey	
Fly-tipping	83	34	9	21	19	
Offensive graffiti <sup>3</sup>	6	2	0	2	2	
Detrimental graffiti <sup>4</sup>	28	1	12	8	7	
Needles	35	2	1	29	3	
Vegetation cut back	8	2	1	1	4	
Shopping trolleys	98	19	5	58	16	Number of impounded trolleys was 28

Data is from 1 April to 19 June 2015 (inclusive)

### Summary of cleansing data:

- Of the 34 cases of fly tipping within the Abbey ward there were five instances from Fison Road, four instances of fly tip found in Dennis Road and a further three instances in Cheddars Lane. The rest of the incidents came from 18 various locations across the ward
- In Coleridge had no particular area / pattern for fly tipping
- In Petersfield there were six incidents of fly tipping in Mill Road, four in St Matthews Street and the other eleven at various locations across the ward.
- In Romsey there were four fly tip reports in Ross Street, three in St Phillips Road and the other twelve reports came from ten other locations across the ward
- No trends or individuals identified were identified in regards to the graffiti across the East area.
- A proactive needle sweeps was carried out at Mill Road Cemetery before a school visit and two needles were removed, there was also twenty seven needles removed from Gwydir Street public toilets that were left in the toilets. In Abbey two needles were removed from Stourbridge Common and in Romsey three needles were removed (one from Rustat Road and two from Coleridge Road).

<sup>3</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working days.

<sup>4</sup> Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

## 7. Proactive and community work

During the period April to June 2015 the following proactive and community work has been undertaken.

Task	Dog poo competition
Action Taken	The dog poo poster competition was open to local children, aged 11 years and under, who were invited to create a 'Bag it, Bin it' campaign poster to promote that dog owners should clear up after their dogs and can use either the dog or litter bins in the city. Over 130 entries were received from the competition which ran during March to May, and entries will be selected during June/July.
Current Situation	Ongoing



## 8. Key contacts

9. Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	<a href="mailto:yvonne.odonnell@cambridge.gov.uk">yvonne.odonnell@cambridge.gov.uk</a>
Pest Control	Refuse and Environment	01223 457900	<a href="mailto:env.health@cambridge.gov.uk">env.health@cambridge.gov.uk</a> .
Noise			
Cleansing Manager	Don Blair	01223 458575	<a href="mailto:Don.blair@cambridge.gov.uk">Don.blair@cambridge.gov.uk</a>
Dog fouling	Customer Service Centre	01223 458282	<a href="mailto:wasteandstreets@cambridge.gov.uk">wasteandstreets@cambridge.gov.uk</a>
Litter			
Fly tipping (Public land)			
Graffiti			
Needles			
Public Realm Manager	Wendy Young	01223 458578	<a href="mailto:Wendy.young@cambridge.gov.uk">Wendy.young@cambridge.gov.uk</a>
East Ranger	Chris Clements	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Abandoned bicycles	Customer Service Centre	01223 458282	
Public Realm Enforcement	Enforcement Team	01223 458573 01223 458062	<a href="mailto:streetenforcement@cambridge.gov.uk">streetenforcement@cambridge.gov.uk</a>
Abandoned, untaxed and nuisance vehicles	Customer Service Centre	01223 458282	
Illegal camping			
Illegal advertising			
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>
Stray and lost dogs	Customer Service Centre	01223 457900	
Out of Hours	Emergency calls	0300 3038389	n/a

## 10. Resources

The following are suggestions that members of the East Area Committee and residents and businesses may wish to consider or request for the upcoming period:

### Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Abbey: 7 (5 bins used)

Coleridge: 4 (7 bins used)

Petersfield: 6 (4 bins used)

Romsey: 6 (4 bins used, 1 programmed)

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

At present we are in the second year of a three year replacement project for new and replacement bins on the city's streets and open spaces, and once the second phase is finished we will then run a similar scheme for new bins on the city's parks and open spaces.

Requested bins sites:

Ward	Location	Installation Date	Comments
Abbey	<i>Newmarket Road (by bus stop near to Jack Warren Green)</i>	<i>November 2014</i>	
Abbey	<i>Velos Walk (top of Helen Close)</i>	<i>February 2015</i>	
Abbey	<i>Stanley Road (junction with Riverside)</i>	<i>December 2014</i>	
Abbey	<i>Saxon Road (junction with Riverside)</i>	<i>December 2014</i>	
Abbey	<i>Riverside (under Millennium bridge)</i>	<i>December 2014</i>	
Abbey	<i>Thorpe Way (by bus stop near numbers 84 to 86)*</i>	<i>November 2014</i>	
Abbey	<i>Dunsmore Close (near pedestrian crossing)*</i>	<i>December 2014</i>	
Abbey	<i>Newmarket Road outside McDonalds*</i>	<i>February 2015</i>	<i>Replacement of old bins, for new ones with ashtrays</i>
Abbey	<i>Whitehill Road (by Abbey pool play area)</i>	<i>N/A</i>	<i>New bins will be installed as part of the area refurbishment due to be completed shortly</i>
Coleridge	<i>St Thomas's Square</i>	<i>December 2014</i>	
Coleridge	<i>St Thomas's Road (junction with St Thomas's Square)</i>	<i>December 2014</i>	
Coleridge	<i>Cherry Hinton Road (outside United Reformed Church)*</i>	<i>March 2015</i>	
Coleridge	<i>Birdwood Road (by number 52)</i>	<i>May 2015</i>	
Coleridge	<i>Perne Road (near Radegund Road roundabout)</i>	<i>April 2015</i>	

Coleridge	Ancaster Way (junction with Tiverton Way)	May 2015	
Coleridge	Rustat Road (near to Carter Bridge)	March 2015	
<i>Petersfield</i>	<i>Veras Way (top of Rope Walk)</i>	<i>November 2014</i>	
<i>Petersfield</i>	<i>Staffordshire Street (walkway between St Matthews Street)</i>	<i>December 2014</i>	<i>These two sets of bins have attracted an increase in fly tipping. One set has been removed as it is causing a detrimental effect to the local environment.</i>
<i>Petersfield</i>	<i>Staffordshire Street (between Hollymount and Glenmore)</i>	<i>December 2014</i>	
Petersfield	Hooper Street (at road closure point)	March 2015	
Petersfield	Gwydir Street (at road closure point)	March 2015	
Romsey	Mill Road (near to kitchen shop by Vinery Road junction)		Due to be completed during July to September 2015.
Romsey	Coldhams Lane (by Coldhams Common bus shelter)	June 2015	
Romsey	Vinery Road (junction with Coldhams Lane)	June 2015	
Romsey	Fairfax Road (junction with Catharine Street)	June 2015	
Romsey	Devonshire Road (near to Carter Bridge)	March 2015	

\*Bin installation requests that are not included in total available for each ward

Bins in italics installed in previous periods

#### Example of bins used within the city:

For the outer city centre streets and shopping areas. Bins are installed wherever space allows with a recycling unit alongside:



For outer city shopping areas where space allows and areas on out city parks (for example Cherry Hinton Hall):



For the Mill Road - slim line general waste and recycling bins:



General waste and recycling bins:



## Dog bin provision

A number of dog bins are available for each ward, as follows:

Abbey: 0 (4 bins used)

Coleridge: 3 (1 bin used)

Petersfield: 2 (1 bin used)

Romsey: 4

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Requested bins sites:

Ward	Location	Installation Date	Comments
Abbey	<i>Barnwell Road (entrance to Coldhams Common)</i>	<i>December 2014</i>	
Abbey	<i>Ditton Fields Play Area*</i>	<i>December 2014</i>	
Abbey	<i>Gerrard Close (junction with Stanesfield Road)*</i>	<i>December 2014</i>	
Abbey	<i>Riverside (between River Lane and Engineers House)*</i>	<i>February 2015</i>	
Abbey	<i>Egerton Close (junction with Egerton Road)</i>	<i>March 2015</i>	
Abbey	<i>Fison Road / Thorpe Way</i>	<i>January 2015</i>	
Abbey	<i>Leonard Close</i>	<i>June 2015</i>	
Coleridge	<i>St Thomas's Square</i>	<i>December 2014</i>	
Coleridge	<i>Ashbury Close (near to play area)*</i>	<i>March 2015</i>	<i>Replacement dog bin</i>
Petersfield	<i>Ravensworth Gardens (on green at entrance from Devonshire Road)</i>	<i>December 2014</i>	

\*Bin installation requests that are not included in total available for each ward

Bins in italics installed in previous period

Example of dog waste bins used for all sites:



### Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.



## 11. Appendices

### Ward Blitz Activity – Coleridge – April 2015



The City Council has embarked on a campaign of 'ward blitzes' across the City, involving the Council's City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activities include:

- Cleansing of gulley's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event

Coleridge was the sixth ward area to receive the targeted service during April 2015. A summary of the ward blitz action delivered in the month is detailed below:

<b>Litter clearance</b>	All footways within the ward have been cleared of litter and debris at least once a week during the blitz period.
<b>Cleansing of recycling centres</b>	All recycling sites within Coleridge were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items.
<b>Graffiti removal</b>	The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental, including incidents of detrimental graffiti that were found at Brackyn and Cowper Road on communications boxes, Suez Road on fencing, Golding Road on street signs and also on Cherry Hinton Road and Radekund Road, All Roads have been inspected by Graffiti Team and any Graffiti found has been removed.
<b>Sweeping of litter, detritus and leaves</b>	A large mechanical sweeper was deployed to Coleridge and swept all carriageway channels (where not obstructed by parked vehicles) at least once in the month, and two mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required.

<p><b>Increased dog warden presence</b></p>	<p>The dog warden increased patrols in the green spaces of Coleridge, and was supported by patrols from the Enforcement team to deal with issues of dog fouling. Patrols included a mixture of early morning, daytime and weekend patrols.</p> <p>The following locations were visited:</p> <ul style="list-style-type: none"> <li>• Ashbury Close – 3 patrols</li> <li>• Coleridge Recreation Ground – 5 patrols</li> <li>• Lichfield Road – 3 patrols</li> <li>• St Thomas’s Square – 5 patrols</li> <li>• Robert May Close – 4 patrols</li> </ul> <p>In total the Dog Warden and Enforcement spent over 24 hours patrolling the ward for dog control issues and providing education where required. No fixed penalties were issued for dog control breaches.</p>
<p><b>Increased public realm enforcement presence</b></p>	<p>The public realm enforcement team carried out over 75 hours of hi-visibility patrols in the ward during April, including the following specific issues:</p> <ul style="list-style-type: none"> <li>• At Rustat Avenue and Rustat Road, a hot spot for untaxed vehicles, the taxation status of vehicles were checked along the whole length of the road on multiple occasions over a 7 hour period. Two untaxed vehicles were subsequently seized from the area.</li> <li>• Over 28 hours of visits were made to check areas for fly tipping and inspect the recycling centres for illegal waste disposal. Evidence recovered did not identify those responsible for the waste disposal</li> <li>• At St Thomas’s Square and Road several new dog fouling signs were replaced for new signs.</li> <li>• Pocket ashtrays were distributed to individuals found to be smoking at locations not near to a litter bin including Radegund Road.</li> </ul>
<p><b>Increased city ranger presence</b></p>	<p>The city ranger carried out an amount of hi-visibility work in the ward during April, including the following specific issues:</p> <ul style="list-style-type: none"> <li>• Trimming and cutting back overgrown vegetation on Coleridge Recreation Ground</li> <li>• Removal of abandoned bikes from Rustat Road.</li> <li>• Removal of graffiti and fly posting on communication boxes.</li> <li>• Provided waste educational advice and advice on proper waste management to residents</li> <li>• Installed a litter and recycling bin set on Perne Road.</li> </ul>



Photographs of before and after fly tip removal at Mill Road (June 2015)



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